in Illustrator

1 CREATE NEW DESIGN
- size: 130 mm width, 25 mm height

2 PLACE LOGO AND/OR TEXT
- within the frame
- 1 colour maximum

3 SAVE FILE
- export the file as PNG, ==resolution high (300 ppi),==
text optimized, background colour transparent

130 mm

25 mm

other

1 CREATE FILE
with a dimensions of 130/25 (is about 5 / 1)

2 USE BLACK CHARACTERS ON WHITE
for your design, in the online configurator you can choose the yarn colours

3 SAVE FILE
the accepted files are: jpeg, gif, png, bmp
save as "landscape"